



Dear Sir / Madam,

To start with the Spam Crawler Service (SC), as a Customer the following are steps you need to follow:

Once you confirm to avail the service :

STEP 1 : Initially send us the domain name of the Firm. For example: www.domainname.com

STEP 2 : Based on domain name, IKF will create MX record settings on Spam Crawler Servers and would create the user name, password for dashboard report login page. Then IKF will mail to the Customer about the complete details of where they need to shift the MX record.

For example : Shift your Existing MX record to following details :

domainname.com IN MX 5 mx1.sc.ikf.co.in (202.162.240.37)
domainname.com IN MX 40 mx.sc.ikf.co.in (202.162.229.37)

To access the DASHBOARD report :

ECM Dashboard url : <http://sc.ikf.co.in>

Username : admin@domainname.com

password : domain123

STEP 3 : Once you receive a mail from IKF, Customer has to shift the Existing MX record as per the mail detail. After shifting MX record it will take minimum of 2 hours maximum of 12 hours to update all the servers. (Please be assured in this transition none of your mail will be lost. Only during this transition few of the mail will route thru Spam Crawler Server and Few might directly hit your Server MX i.e. existing and current mail server)

STEP 4 : After MX has been moved to SC server, all the mails from the external world will reach first to SC servers, there it will do the following filtration:

- 1. Triple level antivirus checking (Kaspersky, Fprot, Klam)**
- 2. Multi level Spam filtration (RBL, Spamhus, Dictionary Checking,etc)**

Note : This filtration process will take minimum of 10 sec maximum of < 60 sec.

STEP 5 : After filtration all the clean mails will be forwarded to the hosting provider server, from there it will be a normal process to reach the client.

However incase you have any further queries else doubts please feel free to consult.

With Regards

For I Knowledge Factory Pvt Ltd,

Support Team

Email : Support@ikf.co.in

Call : +91-20-25466352, 25466353,25466354

:: Office Address ::

I Knowledge Factory Pvt Ltd,

20/47, Top Floor, Bhagyatara Housing Society,

Opp CDSS Company, Erandwane, Pune- 411 004,

Maharashtra, INDIA

Visit : [Http://ikf.co.in](http://ikf.co.in)